



WHO DO I SPEAK TO AT MY HOME GROUP?

AGENT SERVICES: agentservices@myhomegroup.com

Primary concierge for current MHG agents in the following areas, but not limited to:

- **MAP:** General questions and training for ACTIVE MHG AGENTS
- **PARTNER PROGRAM:** Liaison & Support
- **MY MARKETING PLATFORM:** Training/Support/Individual Site Management
- **INTERNAL MHG DEPARTMENTAL LIAISON:** Facilitates communication among all MHG staff departments as it relates to the success of the MHG agent experience

CAREER SERVICES: careers@myhomegroup.com

Ensures the highest and best MHG experience as it relates to on-boarding/off-boarding to include any changes in agent license status at the brokerage including any migration to My Referral Network (MRN)

BROKER DEPARTMENT: brokers@myhomegroup.com

- **BROKER HOTLINE:** (480) 664-3700 (For MHG Agents Only).
 - Risk Management, Review & Compliance
 - Specific broker related, legal, or compliance questions.
- **AGENT HELPLINE:** (480) 887-0043 (For MHG Agents Only).
 - General agent forms, systems & transactional assist
 - "How to" questions related to Skyslope, TransactionDesk, ARMLS

CLOSING/COMMISSION DEPARTMENT: commission@myhomegroup.com

Specific questions related to transaction status, payments, rentals, referrals and team splits

NEW MHG AGENT ACQUISITION: joinus@myhomegroup.com | (602)818-8118

Recruiting, Agent Attraction, Team Growth, UX Training Opportunities, Mentorship, Contract Assist questions

ACCOUNTING: accounting@myhomegroup.com

1099 assistance, YTD sales information (pre Sept 2020), Brokerage charges and fees

MARKETING: marketing@myhomegroup.com

Branding approvals and questions, branch-specific marketing templates, edits to agent profiles on the MHG site, social media questions/approvals, website/MAP updates, press releases and blog submissions, marketing material approval w/ Brokers